

Washington Consumer Health Data Privacy Policy

This notice supplements the Zydus Privacy Policy and applies to “consumer health data” which is subject to the Washington State My Health My Data Act (MHMDA). This to all Zydus Pharmaceuticals (USA) Inc. (“Zydus” or “we” or “us”) online or digital services activities, including, but not limited to, <https://zydususa.com/>, our other websites, social media sites, and any mobile applications (collectively, the “Services”). By using the Services, you consent to the data practices described in this policy. IF YOU DO NOT AGREE WITH ANY PART OF THIS PRIVACY POLICY, THEN PLEASE DO NOT USE ANY OF THE SERVICES.

Data We Collect

When you use the Services, we may collect information about you, including “consumer health data.” Consumer health data is personal information that is linked or reasonably linkable to a consumer and that identifies the consumer’s past, present, or future physical or mental health status. Physical or mental health status includes, but is not limited to:

- (i) Individual health conditions, treatment, diseases, or diagnosis;
- (ii) Social, psychological, behavioral, and medical interventions;
- (iii) Health-related surgeries or procedures;
- (iv) Use or purchase of prescribed medication;
- (v) Bodily functions, vital signs, symptoms, or measurements of the information described in this subsection (8)(b);
- (vi) Diagnoses or diagnostic testing, treatment, or medication;
- (vii) Gender-affirming care information;
- (viii) Reproductive or sexual health information;
- (ix) Biometric data;
- (x) Genetic data;
- (xi) Precise location information that could reasonably indicate a consumer’s attempt to acquire or receive health services or supplies;
- (xii) Data that identifies a consumer seeking health care services; or
- (xiii) Any information processed to associate or identify a consumer with the data described in ((i) through (xii) that is derived or extrapolated from non-health information (such as proxy, derivative, inferred, or emergent data by any means, including algorithms or machine learning).

Sources From Which Data Is Collected

We may collect consumer health data from you in the following ways:

- Directly from you when you voluntarily provide to us through use of the Services.
- Automatically as you navigate through the Website. This information may include, without limitation:
 - Details of your visits to the Website, including traffic and usage data, geolocation data, and other communication data and the resources that you access and use on the Website.
 - Information relating to your engagement with the content on the Website and other usage details. This information is used for the operation of the Services, to maintain quality of the Services, and to provide general statistics regarding use of the Services.
- From certain third parties.
 - Third parties that assist us with our business operations may collect and use information through the Services and also may share the collected information with us. For example, our vendors may collect and share information with us to analyze use of the Services, to help us detect and prevent fraud and to improve user experience.

Use of Consumer Health Data

We may use information that we collect about you or that you provide to us, including consumer health data:

- To provide you with information regarding our products, services, and other information, and to improve the experience for users of the Services, to maintain proper business functions, and to engage with you and others.
- To respond to you, such as when you complete a form on our website.

- To personalize your experience with us, including to present our website and its contents to you, remember your interests and preferences, and customize your experience.
- For analytics, to understand how you use our Services, track certain activity on and off our website, including by identifying the different websites you visit to understand how you search, and to determine the methods and devices used to access the Website and improve the Website.
- For our business purposes, such as operating and improving upon our business, maintaining our programs, contacts, and records, determining your satisfaction with our website, detecting, and preventing fraud or misuse of our website and related services, and for any other legitimate business purpose.
- For legal and safety purposes, such as defending or protecting us, our customers, you, or third parties, from harm or in legal proceedings, protecting or enforcing our rights, protecting our security and the security of our customers, employees, and property, responding to legal process, or addressing legal and regulatory compliance.
- In connection with a merger, sale, acquisition, divestiture, restructuring, reorganization, dissolution, bankruptcy or other change of ownership or control by us or any affiliated company (in each case, whether in whole or in part). When one of these events occurs, we will use reasonable efforts to notify users before information is transferred or becomes subject to different privacy practices.
- To fulfill any other lawful purpose for which you provide your information.
- To notify you about changes to the Services or any products or services we offer or provide though it.
- In any other way we may describe when you provide the information.
- For any other purpose with your consent.

Sharing of Consumer Health Data

Under no circumstances do we sell your consumer health data. We do not share any portion of your consumer health data with any third party for direct marketing purposes. We may disclose aggregated information about our users, that does not identify any individual or household, without restriction, for any lawful purposes. We also may disclose consumer health data:

- To our subsidiaries and affiliates.
- To respond to specific inquiries from individuals who visit our website, voluntarily provide us with consumer health data, and request a response from us.
- To contractors, service providers, and other third parties we use to support our business and who are bound by contractual obligations to keep confidential and use consumer health data only for the purposes for which we disclose it to them, such as to store or host website content or to optimize the content, design, and function of the website.
- To a buyer or other successor in the event of a merger, divestiture, restructuring, liquidation, reorganization, dissolution, or other sale or transfer of some or all of our assets.
- To comply with any court order, law, or legal process, or to assist with the same, including to respond to any government or regulatory request.
- If we believe in good faith that disclosure is necessary or appropriate to protect the rights, property, or safety of our and/or its affiliates, employees, our customers, or others.
- To fulfill any other purpose for which you expressly provide consumer health data.
- For any other purpose disclosed by us when you provide consumer health data.
- With your express consent.
- For any other lawful purpose

Exercising Your Rights

MHMDA provides certain rights with respect to consumer health data, including rights to access, delete, or withdraw consent relating to such data, subject to certain exceptions.

Right to Know and Data Portability

You have the right to request that we disclose certain information to you about our collection and use of your consumer health data. Once we receive your request, confirm your identity, and confirm that we have collected your consumer health data, we will disclose to you the categories of consumer health data we have collected about you, the sources for the consumer health data we have collected about you, our business or commercial purpose for collecting that consumer health data, and the categories of third parties with whom we share that consumer health

data, if any. You have the right not only to know the categories of third parties and affiliates to whom we may share or sell your consumer health data, but also a specific list identifying all such third parties and affiliates, and an active email address or other online mechanism that you can use to contact these entities.

Also, if we disclosed your consumer health data for a business purpose, we will provide a list identifying the consumer health data categories that each category of recipient obtained and the specific pieces of consumer health data collected about you (also called a data portability request).

Right to Delete

You have the right to request that we delete any of your consumer health data that we collected from you and retained, subject to certain exceptions. Once we receive your request and confirm your identity, we will review your request to see if an exception allowing us to retain the information applies. If such an exception applies, we may deny your deletion request.

We will delete or deidentify consumer health data not subject to an exception from our records and will direct our service providers to take similar action.

Exercising Your Rights to Know or Delete

To exercise your rights to know or delete described above, please submit a request by either emailing us or calling us at the address or number listed at the end of this Policy. Please include the words "MHMDA Data Right Request" in the subject line of your email. Only you, or someone legally authorized to act on your behalf, may make a request to know or delete related to your consumer health data. You may also make a request to know or delete on behalf of your child. Please describe your request with enough detail to allow us to properly, understand, evaluate and respond to it. Your request to know or delete must provide sufficient information that allows us to reasonably verify you are the person about whom we have collected consumer health data or an authorized representative, which must include your first and last name, email address, and zip code. We may ask you to submit additional evidence to prove your identity. The evidence we may request from you, and the degree of certainty we will require to reach regarding your identity and the authenticity of your request will depend upon the nature of your request. We cannot respond to your request or provide you with consumer health data if we cannot verify your identity or authority to make the request and confirm the consumer health data relates to you. We will only use consumer health data provided in the request to verify the requestor's identity or authority to make it.

Contact Information

Zydus welcomes your questions or comments regarding this Policy. If you believe that Zydus has not adhered to this Policy, please contact Zydus at:

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